

# CERTIFICATE



**Uluslararası  
Belgelendirme**

**DEKSPELL LOJİSTİK VE DİŞ  
TİCARET LİMİTED ŞİRKETİ**

**GÜRSEL MAH. İMRAHOR CAD. PREMIER KAMPÜS OFİS  
NO: 29 A İÇ KAPI NO: 173  
KAĞITHANE/ İSTANBUL/TÜRKİYE**



## “ Customer Satisfaction and Complaints Management System”

It certifies that it is established and implemented, and the audit performed by BEL it confirms that this management system meets the requirements of the following standard.

**(ISO 10002:2018)**

Certificate Number	: A1539973-1
Certificate Code	: DEKSPELL LOJİSTİK
Certificate Issue Date	: 22.09.2023
Certificate Validity Date	: 22.09.2024
Certificate Period	: 1 YEAR

This certificate is valid for 1 year as long as the system is effectively maintained and surveillance audits are carried out on time. Although BEL shows the necessary care and competence in the conduct of the audit, he / she accepts responsibility, including in most cases. The ownership right of this document belongs to BEL and must be returned when requested.



**00470**

**BELCERT ULUSLARARASI BELGELENDİRME ŞİRKETİ**

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